

Charger Logistics Inc. Online Privacy Policy

Last modified on 25 March 2013.

The following Online Privacy Policy pertains to user data collected through Charger Logistics Inc.'s websites and online services. It does not cover information collected offline. The words "we", "our" and "the company" are used interchangeably to refer to Charger Logistics Inc. and its personnel. The words "you", "your" and "user" are used to refer to persons visiting our websites and/or using our online services.

1. Information We Collect

(a) Whenever you visit a Charger Logistics Inc. website or use our online services (applications, tracking, login etc.), we collect certain information pertaining to you and the computer system you are using.

(b) When browsing our website(s), the information we collect includes your IP address, operating system, browser type, the date and time of your visit, the duration of your visit and the pages you visit within our website(s)

(c) If you choose to fill out one or more of our online forms (quote request, driver application etc.), we collect and store the personal information you provide within those forms.

2. Cookies

(a) If you enable cookies on your Internet browser, Charger Logistics Inc. will store a cookie on the personal electronic device used to access our website. A cookie is a file from a web server that is stored on your web browser. A cookie cannot access your hard drive, make modifications to your computer or spread viruses.

(b) Cookies are updated every time you visit our website and can be used to recognize returning users. You can view, delete and disable cookies in your web browser's settings at any time.

3. How We Use Your Information

(a) The information we collect is used to improve the functionality of our websites and to deliver specific services to potential customers and driver applicants. We never sell, exchange, transfer or provide any of the information obtained to unauthorized third parties.

(b) Information outlined in section **1(b)** is used to analyze and improve our websites' performance. For example, we can see what pages people visit most frequently and use that information to enhance the content on those pages as well as facilitate navigation to and from those pages.

(c) The information outlined in section **1(b)** is collected anonymously and is not used to personally identify you in any way. Users can continue to visit our website(s) privately by using onion routing, or other techniques, that mask a system's identity.

(d) Information collected from our online application forms, such as the quote request form and driver application form, can be used to personally identify you and/or your company. This information is collected with the explicit consent of the user and is used to process user initiated requests, such as a request for an estimate or a request for work.

(e) For driver applications, the personal information provided to us is used to process a request for employment. The processing of a work application may include using personal information, such as your Social Security Number, to verify your identity and obtain a record of your work/driving history. Personal information, such as your Social Security Number, is only shared with authorized third parties, as is required or permitted by law, for the sole purpose of conducting a background check. We never sell, transfer, exchange or provide personal or private information to unauthorized third parties.

(f) Charger Logistics Inc. employees with explicit authorized access may view and/or process the information collected online as required for the performance of their assigned job duties. Authorized employees may, for example access collected information in order to complete a user initiated request, such as a request for a quote.

4. User Information Protection

(a) Charger Logistics Inc. employs a number of physical and virtual measures in order to maximize the confidentiality and security of user information collected online. Charger Logistics Inc. uses a combination of encryption, firewalls, access control procedures, locks and physical alarms to protect information stored in our systems. Only employees with special authorization privileges have access to users' information stored in our systems.

(b) Although Charger Logistics Inc. uses a variety of security mechanisms across all levels of the organization, the company cannot guarantee the absolute security of any information that you provide online. There remains the potential risk of malicious third parties bypassing our security measures and illegally accessing your information. Charger Logistics Inc. is not responsible for user information that is compromised and obtained through illegal or malicious means.

5. Law Enforcement

In special circumstances, Charger Logistics Inc. may be legally obliged to provide user information to government agencies under provisions of the Patriot Act. We may also release user information in order to comply with certain legal requirements and/or to protect the company's rights, property and safety.

6. Third Party Links

Charger Logistics Inc. provides links to third parties on its website(s). Charger Logistics Inc.'s Online Privacy Policy does not cover user information collected by third party sites. These third party websites may have their own privacy policies and it is important that users familiarize themselves with each website's Online Privacy Policy before providing information to those websites.



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Canada

7. Changes to Our Online Privacy Policy

Charger Logistics Inc. reserves the right to change the company's Online Privacy Policy, in part or in whole, without any prior notice. It is the user's responsibility to stay up-to-date with the company's most recent Online Privacy Policy. Our Online Privacy Policy includes the date it was last modified on at the start of the document.

8. Consent

By visiting our website(s) and/or making use of our online service(s), you acknowledge that you have read and agreed to the terms outlined in our Online Privacy Policy.

9. Contact

If you have any questions or concerns regarding our Online Privacy Policy, please contact us through one of the following means:

Mail: Charger Logistics Inc.
2650 Royal Windsor Drive
Mississauga, ON, Canada, L5J 1K7

Phone: 1-888-603-6890
289-373-3012

Fax: 1-800-848-5407